

Kaiser Permanente Northwest Member FAQs:

How do I check to see if my provider is in network?

- Online: Visit <u>www.kp.org/addedchoice/nw</u>
- Select Member Information, followed by Finding Doctors and Facilities
- Select Tab 2 Preferred Provider Organization (PPO) Tier
- Select First Choice Health Network under Tier 2 plan-PPO Providers for OR and WA
- Enter providers Name and City/State or Specialty then hit update search
- Please note that spelling counts. Be sure to double check your provider's name.
- If at first your provider's name does not show, double check to see if he/she is affiliated under a practice/clinic name.
- All else fails, contact the POS team or you may call your provider's office directly and ask if provider is contracted with the <u>FIRST CHOICE</u> Network. <u>Do NOT say Kaiser as these providers are not Kaiser physicians</u>.

What if my provider is NOT in network? (Non Contracted Provider under Tier 3)